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## Partner Agency Newsletter 8/1/2022

### In this Issue:

[Spotlight](#)

[Resources](#)

[Important Reminders](#)

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### Upcoming Closures

**IMPORTANT- The food bank will close on Labor Day Monday, September 5, 2022.** This means all regularly scheduled pick-ups and deliveries are cancelled during this time. Below are the modifications being made to the ordering schedule as a result of this closure:

<b>If you are picking up or receiving delivery on:</b>	<b>Your ordering window opens on:</b>	<b>At:</b>	<b>Your order is due on:</b>	<b>At:</b>
Tue., Sept. 6	Wed., Aug. 31	10:15 am	Thur., Sept. 1	9:00 am

Wed., Sept. 7	Thur., Sept. 1	10:15 am	Fri., Sept. 2	9:00 am
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**If your organization will be in need of a rescheduled pick-up during this closure, please reach out to your relationship manager** to see what may be possible. Reschedule spots will be limited and are available first-come, first-served

For the most up-to-date closure information, please refer to the [2022 Holiday Guide](#) and the [closure section](#) of the [agencies page on our website](#).

## Spotlight



### AVEY Summer Bash 2022

A HUGE thank you to [Austin Voices for Education and Youth](#) for organizing a Summer Bash in July for North Austin families. The Summer Bash was a fun 3-stop event that provided essential resources for families, including a drive-through distribution, as they prepare for a new school year. Please [click this link](#) to learn more about all the wonderful partnerships that made the event possible.



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## Resources



### Recipe of the Month: Carrot Raisin Muffin

Summer is winding down and it is time to start preparing for a new school year! Take a look at our delicious Carrot Raisin Muffin recipe of the month [here](#) for a nutritious breakfast or snack on the go.

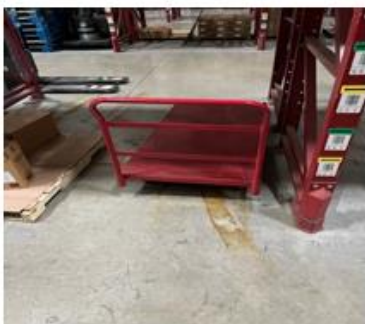
## Project Collaborate - UT Austin Pharmacy

Is your organization planning an event with resources for the Community in **Travis County, Buda, or Round Rock**? Are you interested in adding a health resource to your event? The University of Texas at Austin College of Pharmacy student-run initiative, Project Collaborative, attends community events or fairs in the Austin area and provides free health screenings to adults and children 14 years or older. The screenings include but are not limited to blood pressure, blood glucose, cholesterol, visual & hearing exams and so much more. Not only do they provide free screenings but they also offer patient education for diabetes, osteoporosis, nutrition counseling, etc. Project Collaborate will bring all supplies necessary for the pharmacist supervised screenings for the event and will come prepared with flyers for outreach.

If your organization is based in **Travis County, Buda, and Round Rock** and you are interested in collaborating with UT Austin to bring free health screenings to an event in your community please contact Project Collaborate at [utprojectcollaborate@gmail.com](mailto:utprojectcollaborate@gmail.com).

## Carts Available

The food bank warehouse has 3 carts that are in need of a new home with a Partner (see pics of carts below). If your agency is interested in picking one or two carts up, first come first served, please contact your relationship manager or email [agencies@centraltexasfoodbank.org](mailto:agencies@centraltexasfoodbank.org).



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## Important Reminders

### TEFAP Signature Requirement- Updated Policy Guidance

The Texas Department of Agriculture (TDA) has recently removed the signature requirement for household eligibility for USDA Foods. This means that clients are no longer required to provide a signature on the Pantry Intake Form in order to receive food assistance.

TDA will be releasing new intake forms soon in order to reflect this change. As soon as new intake forms are available, the Central Texas Food Bank will provide these forms to Partner Agencies. In the meantime, please continue to use the 2022 Pantry Intake Form but be sure to inform clients that they are not required to sign the form.

Please note, staff/volunteers must still complete and sign the certification section at the bottom of the intake form, and the process for determining eligibility based on categorical, income, or crisis need remains the same.

### Agency Express Access and CTFB Website Issues

CTFB's website experienced some challenges recently for people not being able to access the website or not being able to access webpages fully. We resolved the issue as quickly as we could. However, if in the future, you are using the main CTFB website to access Agency Express for your orders and the website is not being responsive, please use this [direct website link](#) for Agency Express as a workaround. **You should bookmark this direct website in the event there**

**are website** challenges in the future so that you always have access to ordering during your order window.

If you also experienced challenges reporting, please use the following direct links in the future:

PA report: <https://centraltexasfoodbank.wufoo.com/forms/partner-agency-monthly-report/>

FFFF report: <https://centraltexasfoodbank.wufoo.com/forms/ffff-program-monthly-report/>

HOPE report: <https://centraltexasfoodbank.wufoo.com/forms/hope-program-monthly-report/>

We apologize for the inconvenience. If you are still experiencing any issues, please call our agency hotline; 512-684-2503, so we can troubleshoot and support your efforts.

## **Got Veggies?**

The Central Texas Food Bank has created opportunities for kids to learn and grow through gardening, by engaging their natural curiosity and wonder through our “Got Veggies?” education video series. These classes are perfect for summertime, or any time! Our fun classes and activities provide opportunities for families or informal groups to learn together, while encouraging love for nature and the environment.

For more information, visit the Got Veggies webpage [here](#). If you have any questions please contact our garden team, Monday through Friday from 8:00 a.m. to 5:00 p.m. by phone at (512) 282-2111 or email at [gotveggies@centraltexasfoodbank.org](mailto:gotveggies@centraltexasfoodbank.org).

## **Contact the Team**

512.684.2503 | [agencies@centraltexasfoodbank.org](mailto:agencies@centraltexasfoodbank.org)

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