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Partner Agency Blast May

Upcoming Closures Section

IMPORTANT- The food bank will close on Memorial Day Monday, May 30, 2022. All regularly scheduled pick-ups and deliveries are cancelled during this time. Below are the modifications to the ordering schedule as a result of this closure:

If you are picking up or receiving delivery on:	Your ordering window opens on:	At:	Your order is due on:	At:
Tues., May 31	Wed., May 25	10:15 am	Thurs., May 26	9:00 am
Wed., June 1	Thurs., May 26	10:15 am	Fri., May 27	9:00 am

If your organization needs to reschedule a pick-up during the closure, please reach out to your relationship manager to see what is possible. Reschedule spots are limited and are available first-come, first-served.

For the most up-to-date closure information, please refer to the [2022 Holiday Guide](#) and the [agencies page](#) of our website.



Say Hello to CTFB's Newest Food Bankers

We would like to introduce to you the newest Agency Relations Specialists: Ann Do, Sophia Copeland, and Valerie Guerra (pictured below left to right). Their role as relationship managers is to help support your partner agency as you fight hunger in your community. They'll be an expert on your agency and will strive to give a voice to your unique needs!

We would also like to introduce Baron Reedy, who has joined the Network Development team as the Capacity and Compliance Specialist (pictured far right). You may hear from Baron about compliance, capacity building opportunities, and trainings.

Please join us in welcoming these talented new food bankers who are here to support you in our ongoing partnership with you!



Compliance Update: Annual Civil Rights Training

Staff and volunteers who handle clients' personal information or regularly interact with clients must complete an annual, online Civil Rights training and maintain a copy of their certificate on file.

The Texas Department of Agriculture has recently updated the platform through which this training is completed. Partner agencies can find links to the online training and an instructional video here:

<https://squaremeals.org/FandNResources/Training/CivilRights.aspx>

Staff and volunteers with a current training on file do not need to take the new training until their current certification expires. Please note, even though the training is now provided through the Institute of Child Nutrition, it is applicable to all programs.

Happy Older Americans Month

The Special Populations team at CTFB invites you all to join us in celebrating the older Americans in our communities by raising awareness for our senior programs that offer free, nutritious food!

The Commodity Supplemental Food Program (CSFP) is a program for individuals 60 years or older who meet the program's income guidelines. This program distributes a free 25-30 pound box of shelf-stable groceries, including cereal, juices, fruits, canned proteins, milk, and grains, as well as a block of cheese.

Healthy Options Program for the Elderly (HOPE) is a program for individuals 55 years or older. This program distributes 15-20 pounds of nonperishable groceries such as pasta, dried beans, peanut butter, canned fruit, cereal, canned protein, and milk.

Together, CSFP and HOPE help provide our older community with the proper nutrition they need to thrive. Please refer our older neighbors to the [Help for Seniors](#) page on our website to verify their eligibility, locate distribution sites nearest to them using our [Find Food Now Tool](#), and printing them a copy of our [CSFP](#) and [HOPE](#) Calendars.

If you have any questions, please email distributionprograms@centraltexasfoodbank.org or call 512-710-6985.

Thank you for your continued support and dedication to older Americans in Central Texas. CTFB would like to extend a special thank you to our many partners who administer these two programs. We could not do this important work without you.

Freezer Blankets Available This Month

Please remember that all Partner Agencies without refrigerated vehicles or coolers with ice/cold packs must utilize insulated freezer blankets for transporting perishable food to comply with safe food handling policies. If your agency does not have refrigerated vehicles or coolers with ice/cold packs and would like to receive one (1) free freezer blanket, please complete this [agreement](#).

The Central Texas Food Bank will make arrangements to get the freezer blanket to your agency though an annual site visit or other opportunity to connect beginning in late May 2022.

Share the Great News with CTFB

Share your wonderful news like Agency anniversaries, awards/recognitions, special distributions, etc. by filling out [this form](#) for the opportunity to be highlighted in our monthly Newsletter. Thank you for all your hard work!

CTFB's Partner Agencies Facebook Group

Please follow [this link](#) to request to join the private CTFB Partner Agencies Facebook group. You will be prompted to answer a few short questions that will inform the admin that it is safe to allow you into the private group. If you have any questions, please email agencies@centraltexasfoodbank.org.

Contact the Team

512.684.2503 | agencies@centraltexasfoodbank.org

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