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Inclement Weather Announcement

Partners,

CTFB is preparing for incoming inclement weather in Central Texas this week and wanted to communicate changes to our operations.

We are expecting potentially unsafe road conditions tomorrow, 2/3/22, and will be closing our offices. We are also anticipating being closed on Friday, 2/4/22.

If you are currently scheduled to receive a delivery or pick-up at CTFB:

- If you need to cancel an agency order, your account will not be charged a \$35 re-stocking fee
- If you normally pick up at CTFB on Thursdays, you will be able to pick up on Saturday, February 5. Please let your CTFB Relationship Manager know if you would like to schedule Saturday pick-up.
- Thursday deliveries and Friday pick-ups and deliveries will be cancelled. To discuss alternate options please contact your CTFB Relationship Manager or call the AR hotline (512) 684-2503 to discuss options. Please note: all requests are subject to operational capacity

- Notifications: Please remember to notify clients and CTFB of any agency closure
- For Questions or updates related to Agency Retail Pick-ups (ARP):
Contact Maddie Cordovano (512)516-9143 or
mcordovano@ccentraltexasfoodbank.org

Please note, CTFB does not follow school closures or delays due to serving multiple counties that may or may not be affected by inclement weather. We will communicate any potential closures or delays with a network wide communication and will post on social media outlets as needed.

Contact your CTFB Relationship Manager, call the AR hotline (512)684-2503, or email agencies@centraltexasfoodbank.org if you have any questions.

Stay warm and be safe!

The Agency Services Team

Contact the Team

512.684.2503 | agencies@centraltexasfoodbank.org

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