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Agency Update



Special Announcement: June Handling Fee Credits

We are pleased to announce we are again providing handling fee credits to partners for the

month of June **You should see 90% of your June handling fees credited to your account this week.** Thank you again for all of your hard work! We hope this extra support helps to ensure you can maximize your resources and continue to get the inventory you need to serve the community. If you have any questions about your agency's account or how handling fee credits work, please reach out to your CTFB relationship manager or send us an email at agencies@centraltexasfoodbank.org.



Important Reminders

Mark your calendars! We want your organization to have ample time to prepare for CTFB's annual inventory closure. In order to conduct our annual inventory, CTFB will be closed from Thursday, September 23 – Tuesday, September 27. This means there will be no pick-ups, deliveries, or shop-for during this time.

Annual inventory is an important process that allows us to ensure our tracking systems are as accurate as possible in order to reduce future errors on orders. If your organization will be in need of a rescheduled pick-up during this closure, please reach out early to your relationship manager to see what may be possible. Reschedule spots will be limited and are available first-come, first-served. More information about how this will impact ordering windows will be available soon.

Contact the Team

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