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Partner Agency Blast

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Agency Blast



Special Announcement: April Handling Fee Credits

We are pleased to announce we are again providing handling fee credits to partners for the month of April. You should see 90% of your April handling fees credited to your account by the end of this week. Thank you again for all of your hard work! We hope this extra support helps to ensure you can maximize your resources and continue to get the inventory you need to serve the community. If you have any questions about your agency's account or how handling fee credits work, please reach out to your CTFB relationship manager or send us an email at agencies@centraltexasfoodbank.org.

Resources



Emergency Broadband Benefit Program

The Federal Communications Commission has launched a temporary program to help families and households struggling to afford Internet service during the COVID-19 pandemic. The Emergency Broadband Benefit provides a discount of up to \$50 per month toward broadband service for eligible households and up to \$75 per month for households on qualifying Tribal lands. Eligible households can also receive a one-time discount of up to \$100 to purchase a laptop, desktop computer, or tablet from participating providers.

Eligible households can enroll through a [participating broadband provider](#) or directly with the Universal Service Administrative Company (USAC) using an [online](#) or mail in application.

You can learn more about the benefit, including eligibility and enrollment information, by visiting www.fcc.gov/broadbandbenefit, or by calling 833-511-0311. For more information

to share with clients, check out these flyers in [English](#) and [Spanish](#).

Important Reminders

Upcoming Closures

The Food Bank will be closed on **Monday, May 31** in observance of Memorial Day. There will be no pick-ups or deliveries on that day. Below are the modifications being made to the ordering schedule as a result of this closure.

If you are picking up or receiving delivery on:	Your ordering window opens on:	At:	Your order is due on:	At:
Tues., June 1	Wed., May 26	10:00 a.m.	Thurs., May 27	9:00 a.m.
Wed., June 2	Thurs., May 27	10:00 a.m.	Fri., May 28	9:00 a.m.

For the most up-to-date closure information, please refer to the 2021 Holiday Guide and the agencies page of our website. CTFB will post and send out closure ordering guidelines 30 days prior so you can plan for your pantry needs. If you would like to schedule a pick up appointment at CTFB, please reach out to your relationship manager.

[Click here to download the 2021 Holiday Guide.](#)

[Click here to visit the Agencies page.](#)

Contact the Team

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