



*March 31, 2021*

*This message is being sent to all members of the Central Texas Food Bank Partner Agency network.*

Earlier this month, CTFB announced that we would continue to follow the guidance of the Centers for Disease Control and Prevention (CDC) as it relates to practices put in place to prevent the spread of COVID-19. This includes that all Partner Agency staff and volunteers will be required to wear a mask and practice social distancing while receiving food from CTFB. We realize that many of you are discussing new distribution models that include bringing services back inside while limiting the number of people in your pantry. If you choose to require masks at your distributions, below is guidance to consider.

- Partner Agencies may establish and enforce policies for mask use in accordance with local and state guidelines.
- Any established policy must be applied equally to all staff, volunteers, and clients.
- Consider posting clear signage, in multiple languages, that clearly outlines any policies related to mask use.
- If clients refuse to follow your mask policy and choose not to receive food from your agency, please make your best effort to refer clients to other food assistance resources.

If you have any questions, please contact your CTFB relationship manager. We appreciate your partnership and are grateful for your cooperation as we continue to do our part to minimize the spread of the coronavirus.

#### CONTACT THE TEAM

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