

ATTENTION: NEW QUESTIONS ADDED TO YOUR MONTHLY REPORTS

Your next monthly report will include additional questions to help us understand your Agency's Supplemental Nutrition Assistance Program (SNAP, formerly Food Stamps) outreach, and how your Agency connects clients to economic opportunity and health services. As always, September reports are due by October 1 and must be submitted by October 15 to avoid a hold on your Agency's account.

We will use this additional information to determine your mock evaluation score in November 2015 as part of the ReThink Hunger Initiative, and to identify the resources your Agency will need to improve standing. Remember, ReThink Hunger will not be implemented in November, nor will rewards and drawbacks be available to Agencies at that time.

If you have further questions about the ReThink Hunger timeline and the details of how this will be implemented, please visit <http://www.austinfoodbank.org/rethink-hunger> or contact the Agency Relations department.

To help your Agency identify a staff member or volunteer who is familiar with your operations and can sufficiently answer these questions for your next monthly report, we have provided the questions below.

NEW QUESTIONS ADDED TO MONTHLY REPORT

SNAP (Food Stamp) Outreach

- Does your Agency provide SNAP outreach to clients? Outreach may include providing materials (flyers) at your site, making client referrals or offering onsite services.
- If your answer is YES these questions will appear:
 1. Does your Agency provide informational materials (flyer, pamphlet, etc.) to clients explaining where they can find SNAP services?
 2. Does your Agency refer clients by email or phone to a provider of SNAP outreach?
 3. Does your Agency provide onsite SNAP outreach, either from your organization or the Food Bank's SNAP Outreach team (at least once a month)?

Health Services

Health services consist of any program targeted at improving an individual's overall mental and physical health. These services can include but are not limited to: nutrition and wellness counseling, exercise classes, healthcare access, health screenings, vision or dental services, breastfeeding counseling, medical supply distribution and mental health services.

- Does your Agency provide any type of health services outreach to clients? Outreach may include providing materials (flyers) at your site, making client referrals or offering onsite services.
- If your answer is YES these questions will appear:
 1. Does your Agency provide informational materials (flyer, pamphlet, etc.) on health related services to clients?
 2. Does your Agency refer clients by email or phone to a provider of health services?
 3. Does your Agency provide or host an organization at your site that provides onsite health services (at least once a month)?

Economic Opportunity Services

Economic opportunity services consist of any program targeted at improving the financial security of low income individuals by addressing their housing, financial literacy, and employment needs. These services can include but are not limited to: financial education, tax preparation services, consumer counseling, connection with community services or benefits, housing construction and repair, general adult education and GED preparation, and links to job training and placement programs, all with the main purpose of positioning the client on a path towards self-sufficiency.

- Does your Agency provide any type of economic opportunity outreach to clients?
- If your answer is YES these questions will appear:
 1. Does your agency provide informational materials (flyer, pamphlet, etc.) on economic opportunity services to clients?
 2. Does your agency refer clients by email or phone to a provider of economic opportunity services?
 3. Does your agency provide or host an organization at your site that provides onsite economic opportunity services to clients? (at least once a month)