

Food Bank Staff Spotlight

Welcome Tyler Markham, Agency Retail Specialist

We would like to introduce you to the newest member of the Agency Relations team, Tyler Markham. As the Agency Retail Specialist, Tyler helps our Partner Agencies participating in the Agency Retail Pickup Program ensuring they can get more fresh fruits and vegetables as well as more frozen meat donations.

The program also relieves some of the pressures on our transportation fleet, allowing the Food Bank to rescue more food from more donors in Central Texas.



"We really appreciate our Partner Agencies stepping up to help rescue food through the Agency Retail Pickup Program and my job is to make sure all the partnerships run smoothly and to be a resource to the donors and agencies in the program," Tyler said. "I do that by visiting agencies and acting as the liaison between them and the stores, ensuring that food donations are collected in a safe manner, setting up new stores and agencies in the program, and making sure that the Online Marketplace works properly for all our Partners."

Tyler, a graduate from the University of Texas at Austin with a degree in Supply Chain Management is also a former Food Bank intern. Originally from St. Louis, MO, Tyler now calls Austin home where he loves to cook, explore Austin and hang around City Hall in his spare time.

"I'm excited about working at the Food Bank because I know I'll learn and work to address the systemic problems that keep people from having the food they need to live a fulfilling life," Tyler said. "Sometimes the problem of hunger seems too big to handle, but the work y'all are doing is an inspiration to me."

Latest News & Reminders

NEW: Register Online for Food Safety and Civil Rights Training

We've made it even easier for you to schedule your required annual training. Simply choose a date that works for you and sign up online.

Trainings are often held the 4th Monday of every month from 1:00 P.M. - 3:00 P.M. at the Capital Area Food Bank of Texas, 8201 S. Congress Ave. Austin, Texas 78745.

Upcoming Trainings

Monday, August 24

Monday, September 28

Monday, October 19

Register at: <https://www.austinfoodbank.org/food-safety-and-civil-rights-training>

3 Ways to Order Produce Like a Champion

Ordering produce can be confusing, but these tips will ensure you get the right food at the right time.

- 1. Always check your ordering status first:** Only Regional Delivery Partners may order produce on the shopping list.
- 2. Ask us what's available when you pick up at the Food Bank:** Our inventory changes daily. Our warehouse staff can pull produce available for the day when you pick up your order. Remember, there's no shared maintenance fee on produce.
- 3. Take a training:** We're happy to provide refresher training and new training for individuals ordering food at your organization. Email agencies@austinfoodbank.org to set up an appointment.

Latest News & Reminders (continued)

Policy Review: Fees, Credit and Billing

Partner Agencies must accrue a minimum of \$30 shared maintenance fees per month to take advantage of free items (shop-for). Otherwise, a \$30 per month administrative fee will be charged.

For additional information on Food Bank policy, please review your [Partner Agency Policies and Procedures Manual](#).

July Monthly Reports Due by August 1 - 15.

July monthly reports are due on August 1 but are accepted until August 15.

Submit your reports at <https://www.austinfoodbank.org/agencies/reporting>

Closures and Adjusted Pick-Up Times for Labor Day Holiday

We will be closed Monday, September 7 for the Labor Day holiday. **There will be no pick-ups, deliveries or shop-fors on this day.**

If you normally pick up or receive deliveries on this day, either order extra food the week prior, call Michelle at 512-684-2150, or email her at mwhite@austinfoodbank.org to schedule an alternate pick-up day at the Food Bank. Pick-up dates and times are subject to availability.

Regional deliveries will not be rescheduled, but agencies who usually receive deliveries may schedule a pick-up at the Food Bank as our schedule permits.

This closure will affect the ordering deadlines for agencies who wish to pick up or receive delivery on Tuesday, September 8, and Wednesday, September 9.

If you are ordering for pick up or delivery on:	Your order is due on:	By:
Tuesday, Sept. 8	Thursday, Sept. 3	9:00 A.M.
Wednesday, Sept. 9	Friday, Sept. 4	9:00 A.M.

Contact the Team

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